



Service Robot Setup Guide

Do's & Don'ts

■ Do's

- ✓ Keep robots indoors only – they are not designed for outdoor use.
- ✓ Maintain good indoor lighting – soft, even lighting works best.
- ✓ Use one type of flooring – either tiles or carpet (not both).
- ✓ Ensure floors are smooth & clean – no bumps, uneven surfaces, or obstructions.
- ✓ Provide clear pathways – leave enough space for the robot to move around freely.
- ✓ Inform us about your venue in advance – so we can check suitability.

■ Don'ts

- ✗ Don't place robots outdoors – sunlight will stop them from working.
- ✗ Don't use spaces with very bright or direct light – it can confuse the sensors.
- ✗ Don't mix flooring types (tiles + carpet together).
- ✗ Don't allow bumps, steps, or raised surfaces in the robot's path.
- ✗ Don't overload pathways with obstacles – robots need space to navigate.

■■ Additional Notes

- Our robots have obstacle avoidance: if someone stands in front of them, they will stop or find another route.
- Meeting these conditions is the customer's responsibility. This ensures the robots perform smoothly during your event.

